



## **Our Guiding Principles**

#### Central idea

#### Dear Colleagues dear readers,

It is important for all of us to know what we stand for and what we aim to achieve. The Sto Group's Guiding Principles outline our vision of the future, define key tasks and express our values. They establish a binding framework within which we can achieve our ambitious and long-term objectives.

Our Guiding Principles provide us with the necessary terms of reference for responsible management of the company – also in the spirit of the Global Compact – the United Nations' voluntary business initiative\*. They are an expression of our applied corporate culture and a crucial foundation for our future joint success.

Yours.

Jochen Stotmeister

\*www.globalcompact.de



## Identity

The Sto Group is a public limited company in which the Stotmeister family retains a majority interest. We have preserved our independence and the transparency of our corporate structure, while growing on an international scale.

Our decentralised set-up, close relations between parent company and subsidiaries and good contact with our market partners have enabled us to embrace change and demonstrate efficiency – strengths which will acquire even greater importance in the future.







## **Vision**

Technology leader in the sustainable design of living space tailored to human needs. Worldwide.

#### Mission

Maintaining the value of buildings and ensuring their aesthetic appeal poses a constant challenge.

In close cooperation with our market partners, we at Sto develop innovative, functional products and systems for use in creating and shaping building components and surfaces for internal and external use. We also advise our customers on all technical and design matters.

#### Our mission: Building with conscience.

Products and systems meet the need for energy efficiency; prevention technologies reconcile ecological and economic considerations – all in the context of sustainable building and restoration.





#### Success factors

#### Close relations with market partners

Our close and personal contact with our market partners enables us to recognise and meet their needs. We aim to impress our partners continually by excelling in all our core competencies.



#### People at Sto

It is the people at Sto who make the difference. They are the decisive factor that sets us apart in a fiercely competitive environment and the most direct link to our market partners. Genuine challenges, meaningful remits, fair remuneration and attendance to individual needs ensure a high level of identification and commitment throughout the team. Effective management based on mutual respect allows our employees scope to help shape our company's development and assume responsibility for ambitious goals. And for all our success, we always keep our feet firmly on the ground.



#### Innovations shape the market

As a technology leader we set trends – in the areas of products, systems and services. Innovations by Sto shape the market along sustainable lines and ensure our future success.





#### Product portfolio and services

Our broad spectrum of products and services places us in a strong competitive position. In addition to high-quality products we also offer select services, such as design expertise, advice, product documentation and system approvals, on-site support and logistics tailored to our market partners' needs.

#### Strong brands for added value

Rigorous brand management secures added value for all market partners. Our brands provide guidance and dependability in complex markets.





#### Successful strategies founded on a willingness to embrace change and a hands-on approach

The world is changing ever more guickly and customers' needs are becoming ever more individual. This lends increasing importance to flexibility and a willingness to embrace change. We reach decisions after considering all the relevant factors. Then we act - jointly, swiftly and unwaveringly.

#### International growth

Thanks to its decentralised set-up, the Sto Group is able to remain in close touch with the market world-wide, benefiting from the ensuing international and interdisciplinary dialogue. We respect the different cultures and market conditions which prevail throughout the world. In this way, we are able to generate growth and diversify risks. Our joint guidelines provide all business units with extensive, clearly defined scope for initiative.





#### Sustainable business ethos

A sustainable approach involves husbanding the world's limited resources within a long-term perspective – responsible business practice in its most fundamental sense

We see our guest for sustainable solutions not only as a business model but also as a social duty.

# Business success founded on a long-term approach

Our underlying concern is to raise the value of our company in the long term. In pursuit of our growth objectives we deploy our available resources in an effective and expedient manner, applying the expertise of all our business units. Management continuity and prudent use of our financial resources will enable us to increase the value of our enterprise on a sustained basis while continuing to meet our social obligations in the future, too.



